

Donna Hillier



Personal Statement

I moved to Longparish in 2009 and love the village and The Plough. I've played an active role in the community throughout my time here including running the fete for three years. I designed the Plough's garden and car park as part of the Plough Ahead team in 2021, working with a team of wonderful volunteers to transform the space and provide the Plough with the asset we have today.

How I can help

I spent 20 years working in garden centres, managing their retail and restaurant operations. This work involved overseeing the daily operations, training, guiding, and supporting retail staff in our aim to provide outstanding customer service and sales. I want to use my experience gained in management to help The Plough fulfil its potential and thrive as an amazing pub and community hub.

Since 2015, I have worked for Principal World Travel, a local travel company, managing the accounts team and I'm also completing a garden design diploma.

Current role on LCPL Management Committee

My role is in the recently formed Operations Working Group, supporting the manager and committee with staff co-ordination, motivation, goal setting and training. I work closely with my committee HR colleague to research and create the policies and job descriptions for key staff roles and take part in key staff selection and training as needed.

In addition, I oversee a team of committed volunteers who maintain the Plough's garden with the aim of providing a beautiful, bio-diverse and safe space for our customers, community and staff.